	• The study and understanding of the evolution of the markets in order to increase its presence in the following sectors: petrochemical, chemical, off-shore, energy, naval, nuclear, oil and gas extraction, machine building or any other new sector deemed interesting; • Compliance with the laws, regulations and requirements of the Public Authorities and the technical standards applicable to our activity; • Continuous attention to the needs of employees in order to establish and maintain a healthy company climate that can foster their behavioural and professional growth, involving them in the optimisation of the activities carried out; • The development of internal professionalism and the careful selection of external collaborators in order to provide competent and motivated human resources; • The development of internal professionalism and the careful selection of external collaborators in order to provide competent and motivated human resources; • The improvement of the **training of company personnel** at all levels, through internal or external training courses, based on the training needs identified in the individual company areas; • Continuous attention is also paid to the needs of its suppliers, with a view to establishing and maintaining continuous collaboration to foster growth and satisfaction on both sides.
Resources availability	Franchini Acciai S.p.A. takes responsibility for the effectiveness of its QMS, making all the necessary resources available and making sure the planned objectives are compatible with the context and strategy. Franchini Acciai S.p.A. communicates the importance of the QMS and actively involves all stakeholders, coordinating and supporting them. In this regard, it is essential to train all human resources from the moment they are introduced in the company to ensure that all workers are aware of the quality system.
Objectives monitoring	In order to **measure and monitor the objectives** set and their achievement, Franchini Acciai S.p.A.'s management, through the Management Review, defines in detail some indicators (KPIs), and establishes in the improvement plans, the need for additional or different resources and any corrective actions for the System. The Management assigns the Quality Manager the task of supervising the application and maintenance of the Quality Management System, keeping it updated and active, in accordance with the ISO 9001 standard and with the specific customer requirements applicable to the System. Quality, understood as the ability to meet the requirements arising from the needs and expectations of the customer and all stakeholders, must be a common commitment of all Franchini Acciai S.p.A. employees and collaborators. In any case, Franchini Acciai S.p.A. decides to set the target "0 waste" as the ultimate goal of its activities.

Risks and Opportunities	Management is committed to **determining and addressing the risks and opportunities** that can affect the conformity of products and services and the ability to increase customer satisfaction. Through the strategic risk analysis document, behaviours and actions are identified and arranged to address risks or seize opportunities internally or externally to Franchini Acciai. If there are significant changes in the organization or in the context, or projects for which it is considered that the generic risk assessment does not cover all aspects, revisions will be issued or particular risk analyses per project.

Nuclear industry

Nuclear scope and management of CFSI products	As the nuclear industry is one of Franchini Acciai S.p.A.'s key markets, management is also committed to promoting, encouraging and spreading the "**Nuclear Safety Culture**" (NSC). In this context, **safety has absolute priority** in all actions and decisions during any activity: top management expects the same commitment from all levels of the company requiring the involvement of all personnel. NSC is a set of characteristics, attitudes and behaviours valid for all staff that aim at constant commitment, total awareness and transparency and aim at continuous improvement (PDCA and STAR2 principles). In addition, Franchini Acciai spreads internally and in its supply chain, affected by the Nuclear Sector, the basic principles for the prevention and management of **CFSI** (Suspect, Counterfeit and Fraudulent Products) as a key point of the Nuclear Safety Culture itself, giving personnel the opportunity to report problems in the areas of NSC/CFSI/ITNS through whistleblowing reports via the company website. Suppliers are informed through the passage at each level of the basic rules of the NSC and agree to be part of the supply chain in this area, ensuring maximum commitment to the fulfilment of the requirements also within their own companies.

Environment

Objectives for the environment	As far as the environment is concerned, the Company's commitment is to protect it by taking into account environmental and community policy guidelines, researching available and economically compatible technologies and methodologies, following the most effective management practices, and aiming to continuously improve environmental efficiency and energy balance, in particular by working to • Increase energy savings in every business activity; • Reduce waste produced; • Comply with mandatory and reference regulations, both national and European; • Transparently communicate its environmental performance to the local community and customers to obtain and consolidate the trust of interested third parties.

	Given the ever-increasing impact of climate change in our daily lives, Franchini Acciai monitors the impact of its activities on the surrounding environment and constantly keeps its production sites up-to-date with the latest technologies, especially in activities with the highest energy consumption, such as reheating of the material to be forged and heat treatment activities.
Global involvement	
Objectives sharing	To ensure that it is understood and shared, this document is **distributed to all levels of the organization**, including by displaying it on the organization's premises and on its website, to make it accessible to all interested parties. For Franchini Acciai S.p.A., transparency of information is a fundamental value for the correct performance of activities and for obtaining the expected results, always with a view to continuous improvement.
Policy update	This document is checked and updated regularly to ensure that it is always adequate and efficient.

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